

Better Billing

for your patients

We Understand How Frustrating it is...

...to receive phone calls from your patients regarding their ancillary medical bills. Perhaps it concerns patient payments on office visits, prescription drugs, radiology, laboratory tests, or out-of-network providers. Sometimes your patient may not understand they will receive a bill when they have not met their deductible. These phone calls to your office take up your staff's time and can cause frustration to your patients.

The billing Department of Pathology Reference Laboratory is dedicated to working with your patients and staff to keep this possible confusion to a minimum.

Our staff of 10 knowledgeable bilingual insurance clerks has many years of experience assisting patients with their medical claim process resulting in greater patient satisfaction.



P R L h a s a s o l u t i o n :

- 1 Fast and accurate claim billing
- 2 Automatic claim refiling if denied
- 3 Patient friendly, bilingual staff
- 4 Self-pay discounts and easy payment options for your patients
- 5 Pathologist owned billing department that keeps patient satisfaction a priority
- 6 Exceptional working relationship with Insurance Carriers
- 7 Billing office hours 7:30am - 6:00 pm Monday - Friday
- 8 The confidence and desire to become part of your team



**PATHOLOGY
REFERENCE
LABORATORY**